



ABN 17 000 408 800

4 August 2020

**COVID-19 UPDATE
LETTER TO CUSTOMERS**

GMK Logistics continues to monitor the evolving COVID-19 situation, in particular the impact that the Stage 4 Restrictions in Victoria are likely to have on our customers and the supply chain in general.

GMK appreciates its position as a key logistics partner to your business. Our priority is to protect the safety of our workforce and in turn, maintain an ongoing, reliable and timely service to all customers across our national footprint.

As of today, GMK Logistics remains open for business in Melbourne (and all our other locations throughout Australia). As a road transport operator our Melbourne depot remains open for on-site work with a COVID Safe Plan. Our Melbourne warehouse operation is likely to be subject to some additional restrictions, however we are confident these will not impact our service levels.

We are uncertain how the Stage 4 Restrictions will impact Melbourne based flooring manufacturers and retailers. We are hopeful that the exemption to “manufacturers that support the residential building industry” and retailers that supply trades people will apply. We will provide further updates as this situation becomes clearer.

All our other interstate branches continue to operate as normal. We currently have space available for the storage of roll product and palletised flooring in our Sydney, Brisbane and Perth warehouses. Please contact your local GMK representative should you require a quotation for temporary storage or our full 3PL service in these locations.

Our Head Office remains open, although many of our staff are working from home. Regardless of where our people are working, they are all observing enhanced personal hygiene and social distancing requirements. We would also like to reiterate that our drivers continue to effect “contact-free” deliveries in order to keep a safe working distance from our receivers. For the duration of this event, our drivers will be recording the receiver’s name as our proof of delivery.

We are continuing to adapt our business continuity plans as this situation unfolds. We believe that we are well prepared but given the unprecedented circumstances there may be disruptions to services outside of our control. If you have any questions, please do not hesitate to contact your GMK representative or myself.

Thank you for your ongoing support and please keep well!

**DEREK LIGHTFOOT
CHIEF EXECUTIVE OFFICER**

Mailing Address:
PO Box 3287
Narellan NSW 2567

Depot Address:
82 Rodeo Road
Gregory Hills NSW 2557

Phone: (02) 9308 8500
Fax: (02) 9094 2213
E-Mail: customerservice@gmklogistics.com.au