# WAREHOUSE CUSTOMER PORTAL



## SEPTEMBER 2020

**Customer Document** 





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## Logging into the Customer Portal

1. Navigate to the GMK Logistics website: <u>www.gmklogistics.com.au</u> (*Please ensure you are using Google Chrome as your web browser.*) Click on Customer Login



2. Enter the Username and Password that has been provided to you



Please enter your Username and Password if you are a Registered Online User.

Please Register here to request an Online Account.

Customer Login	
Username	
Password	
	Login

**Note**: If you need multiple logins created, please contact <u>it@gmklogistics.com.au</u> *Visible icons may differ for some users.* 



3. The Warehouse Menu will appear as below:



## Manage your Settings - User Defaults

1. Click on the 'User Defaults' Icon from the Warehouse Menu.

	User Defaults	
User Defaults	Default Site Default Delivery Service	•
	Save Back	

Default Site	Select the Warehouse site from which majority of your orders will be picked from
Default Delivery Service	Select a delivery service that applies to majority of your Warehouse orders.

## **Warehouse Customer Portal**



**Customer Document** 

1. Click on 'Create Order' from the Warehouse Menu.



There are 7 sections to complete as shown below, labelled A to F. Refer to the following pages for details required for each section

Home View Stoc	k On Hand Tra	k & Trace	Create Order	User D	efaults	Logout					
CREATE DOCKET	r										
Main Details											
						_					
Docket No.	To be assigned		Site *					Movement Date * 2	0/08/2020	•	
Receiver *				-			0	order Number			
Address							Inv	oice Number			
							Deliv	very Service *		-	
								Reference			
Suburb	News	* 									
Email	Name	10	lone								
Information											
	Save to Receiv	er List									
Warehouse Instructio	ons				Deliv	ery Instruct	ions				1
Product Deta	, il										
TTOddet Deta	***										
Product	Pick Unit of Measu	re H	Handling Measure	e	S	ЭН	Qty	Batch	Serial Nu	mber	Ame
				Add	product d	etails					
Add											
Delivery Deta	ails										
Delivery Reg Date		▼ Deliv	ery Reg Time			Timeslo	ot is pre-t	booked			
				Not Applic	able	·					
Additional Re	eferences										
Enter:							Added:				
							ID Ad	lditional tracking refer	ences	Action	
Add								No refere	ences added		
Attachments											
					_						
Attachments :				Browse.	Remo	<u>'e</u>	Attachr	ment		Action	
	<u>d</u>							No sta	chments		
Ad								NO átta	contents		
Upload											



#### A. MAIN DETAILS

Main Details				
Docket No.	To be assigned	Site	e *	Movement Date * 20/08/2020
Receiver *			<b>.</b>	Order Number
Address				Invoice Number
				Delivery Service *
				Reference
Suburb	•			
Contact	Name	Phone		
Email				
Information				
	Save to Receiver List			
Warehouse Instructio	ns			Delivery Instructions

\*The below fields should be entered if appropriate

- Docket No A unique auto-generated number that will populate after the order has been saved
  - Site This is the Warehouse that you would like your stock picked from. A default can be set as per the "Manage your settings User Defaults" section
- Movement Date This will default to today's date and is the consignment creation date
  - Receiver Enter the required Receiver Name. Alternatively, begin typing and your set receiver list will appear for you to select from. You can select "Save to Receiver List" to save time on future Data Entry
  - Address The address where the freight will be delivered once picked from the warehouse
  - Suburb The Suburb where the freight will be delivered. Once selected this will default the State & Postcode
  - Order Number This is the customer's order number and will appear on the warehouse pick slip and on the transport consignment note\*
- Invoice Number This will appear on the Warehouse Pick slip\*
- Delivery Service This is the service that the freight will be transported (General/Express)
  - Reference This will appear on the warehouse Pick slip\*
- Warehouse Instructions These will appear on the Warehouse Pick Slip
  - Delivery Instructions These will appear on the Con note and should include contact details of the receiver (name and contact number)



## B. PRODUCT DETAIL

В	Product Detail									
	Product	Pick Unit of Measure	Handling Measure	SOH	Qty	Batch	Serial Number	Amend		
	Add product details									
	Add									

- Product A drop down box will display all product codes that exist for the customer (Code & Description)
- Pick Unit of Measure This will populate once a product code has been selected and will show how the product exists in our system (ie pallet or roll)
  - Handling Measure This will populate for roll product only and will display the unit the product is recorded in (metres)
    - SOH This will show the current Stock on Hand of the selected product
    - Qty This is where you enter the quantity of the product that you wish to order
    - Batch **This can be entered for both Roll and Pallet product** if you need to order from a specific batch
    - Serial This is to only be entered for Roll product and is unique to each roll
    - Amend Once the line has been entered, you will have the option to update (add the line) or delete to re-enter the information

## C. DELIVERY DETAILS

The belo	w is not manuatory		
С	Delivery Details		
-	Delivery Req Date	Delivery Reg Time     Not Applicable	Timeslot is pre-booked
		L	

Delivery Req Date	Enter the date the freight is required to be delivered
Delivery Req Time	If time specific, enter the time the freight is required to be delivered,
	otherwise leave blank



**D.** ADDITIONAL REFERENCES

Added: ID Additional tracking references Action
No references added

Enter any additional details here. These will display in the additional tracking references to the right. A consignment note can be tracked by these references as well as the consignment note number

## E. ATTACHMENTS

*The below	is not r	nandatory				
E Attac	hmer	nts				
Attachm	tents :		Browse	Remove	Attachment	Action
	Upload	Add			No at	ttachments

Browse to select the attachment. Once found, click to upload. Attachments will be displayed on the righthand side

2. Once all the above information has been entered for your order, select Save





3. Your order will receive an allocated 'Docket Number' which you can use to track throughout the life of the Warehouse Order and Transport Con note

LOGISTICS	[ <u>Log Out</u>
Home View Stock On Hand Track & Trace Create Order User Defaults Logout	
OCKET HAS BEEN CREATED SUCCESSFULLY	
our Docket Number SUM14 has been created for 22/09/2020 at Sydney warehouse.	
Docket Number, SUM14	
Charge to Account Summer Logistics	
Receiver Name Blue Beach	
Address 1 Sunset Road	
GREGORY HILLS, NSW 2557	
Order Number	
Invoice Number	
Delivery Service LOG	
Reference	
roduct Detail	
Product Pick Unit of Measure Handling Measure Quantity Batch Serial	Number
FR70 Carton 20.000	
20.000	

Create Another Order Done

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